

DELUXE GENERATOR OPERATION & INSTRUCTION MANUAL



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Prologue

This Deluxe series contains a steam generator and a controller. You can adjust the temperature of the steam room and set the working time of the steam as you wish. The system contains an overheat/dry-burnt protection system and a security pressure release valve which prevents overheating and assures safe working pressure. This generator is well designed and is very stable to use, using high quality materials, stable circuit boards and is an ideal choice for the modern family, hotels, gyms, and sports clubs. Our generators are designed for noticeable effects on pain relief, weight control, skin stimulation and stress reduction due to an increased blood circulation encouraged from the steam bath process.

This series includes 9 types of machines with power outputs from 4.5kW, 6kW, 7.5kW, 9kW, 10.5kW, 12kW, 15kW, 18kW

Users instruction



Caution: *We are not responsible for the malfunction and damage caused from improper installation that does not comply to the users manual.*

NEVER TURN ON THE GENERATOR WITHOUT FIRST TURNING ON THE WATER SUPPLY. THIS CAN CAUSE DAMAGE.

1. Make sure the model and the accessories are correct, including the voltage input.
2. Make sure the steam generator KW power is matched to the steam room's dimension. Pay attention to the steam room's cubic metreage and the construction of the steaming area. Please refer to the Page 11 for steam room dimension selection.
3. Make sure to read this manual carefully for the secure and effective use.
4. We shall not be responsible for the product damage or malfunction caused by self-installation or the operating procedures which is not followed within the users instructions.
5. These generators are well packaged within a case, please check the goods when they have arrived to assure all is in good condition. If you find any damage, please contact Livinghouse
6. This product must be used indoors.

Choosing a right location



Important: *Install any ventilation fan outside of the steam room area*

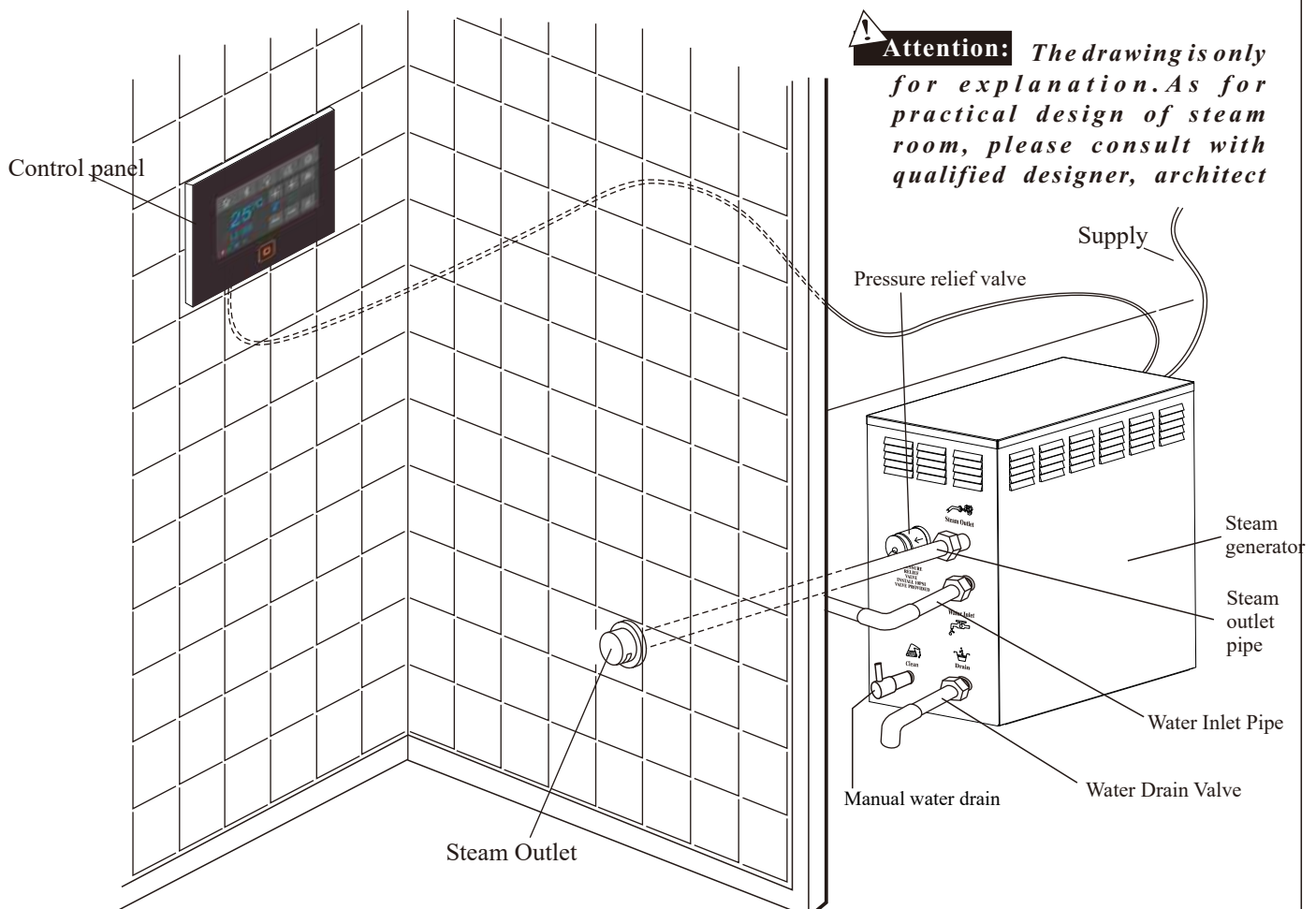
Locations recommended to customers for the correct installation.

1. The distance to the steam room should be less than 6m, the standard cable between the controller and the steam generator is 6.5m
2. The steam generator must not be installed in the steam room.
3. Do not install outdoors or in any place that will compromise the integrity of the machine.
4. Do not install in cold or drafty loft areas or any places where water can freeze.
5. Do not install near the combustible, caustic or chemical objects
6. Installed in a dry place allowing ventilation space around the machine.

7. The steam generator can be wall fixed or deck mounted. Make sure the machine is firmly attached and horizontally installed.
8. Allow 300mm space around the sides and top of the machine.
9. The place where the machine is installed must be easy to access for maintenance.
10. The installation site must be convenient for draining of the water steam tanks if required.
11. The steam tube, safety valve, drain valve, water tube, steam outlet can still be hot after a period of time after the steam cycle has finished. Measures, for example using the heat insulation on the hot steam pipes to prevent the damage of nearby parts and people should be taken
12. The controller must be installed in the steam room, please refer to the chapter instruction of the controller's installation and operation of the manual.

Attention: *The steam generator (including the controller) are comply with the CE and UL certificate, and are suitable for moisture environments.*

Installation drawing of the steam generator



Installation of pipeline



Warning: *The installation should be conducted by qualified plumbers with corresponding operation certificates in accordance with national requirements:*

Please note: Warranty is subject to correct and professional installation

1. Use joints when connecting pipes.
2. Use copper pipes or brass fittings only.
3. Do not use black and galvanized or PVC pipes.

Water supply pipe (1/2")

1. Connect cold water supply.
2. Install a stop valve on the water supply pipe. The stop valve should be installed in a place where it is easily accessed.
3. Clean the water supply pipe of all debris and swarf before connecting the water pipe to the steam engine. Failure to do so may cause blockage in the inlet valve.
4. It is recommended that a filter or anti-limescale equipment is used on the water supply pipe.
5. The water pressure should be between 15 and 20 pounds/square inch. If necessary, decrease the pressure accordingly.
6. If required, install equipment to prevent the water producing a noise.

Steam pipe (4.5kW pipe size: 1/2"; 6kW & above: 3/4")

1. Install copper pipe (4.5kW pipe size: 1/2" 6kW & above: 3/4") between the steam outlet and the steam nozzle.
2. The heat insulation material used to insulate the steam pipe should be resistant to temperatures as high as 120°C or higher.
3. The horizontal part of the steam pipe should be installed inclining to the steam outlet or in the direction of steam generator. Do not allow a "U" shape to be formed in the steam pipe allowing the cooled water to block the steam pipe.
4. The shorter the steam pipe, the better. Try to decrease the number of elbows and avoid abrupt turns. Maximum recommended length is 6m including any elbows.



Attention: *Do not install a "U" in the steam pipe which will form a trap for the condensed water to pool and block the output of steam.*

Steam nozzle (4.5kW pipe size: 1/2" 6kW & above: 3/4")



Attention: *The steam outlet nozzle gets very hot, try to avoid installing the steam outlet nozzle in a position which can easily come into contact with people in the steam room area.*

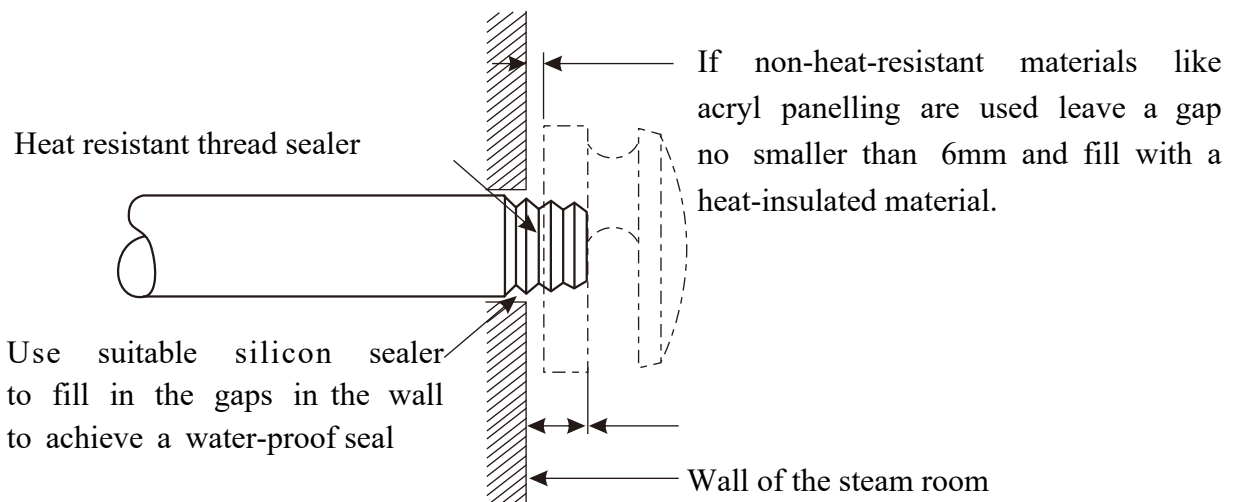
1. Install the steam outlet nozzle 150 to 300mm inches above the floor. If wall covering selected has poor heat resistance properties protect with a suitable heat insulation between steam outlet and wall.
2. The steam nozzle should be installed with the outlet hole facing down. Use a heat resistant thread sealer between nozzle and pipe.



Attention : *In order to protect the steam nozzle do not grip or overtighten with spanners, use a soapy water and soft sponge to clean and do not use corrosive or abrasive chemical cleaners*

! Important:

1. Please consult local distributors of building materials before selecting heat resistant materials and insulations. It is suggested that MS-103412 anti-heat materials are used.
2. Ensure steam room area is steam leak free. The pipes, its accessories and the holes in the walls should be sealed by applying a silicon stopper so that no steam can enter the holes into the fabric of the steaming area.



Drainpipe (1/2")

According to local regulations the steam generator drainage valve should be connected to the drainage. The steam generator drains using gravity.

! Attention: The drainpipe should fall away from the machine allowing gravity drainage.

Safety valve

1. Steam safety valve is to prevent too much steam pressure for safety reasons.

The pressure limit range of safety valve is 15PSI and the pressure will be automatically

2. released if this pressure is exceeded.

! Warning:

1. Do not dismantle the pressure decrease valve.

Recommended steam pipework for descaling and easy maintenance of generator.



For horizontal pipework.



For vertical pipework.

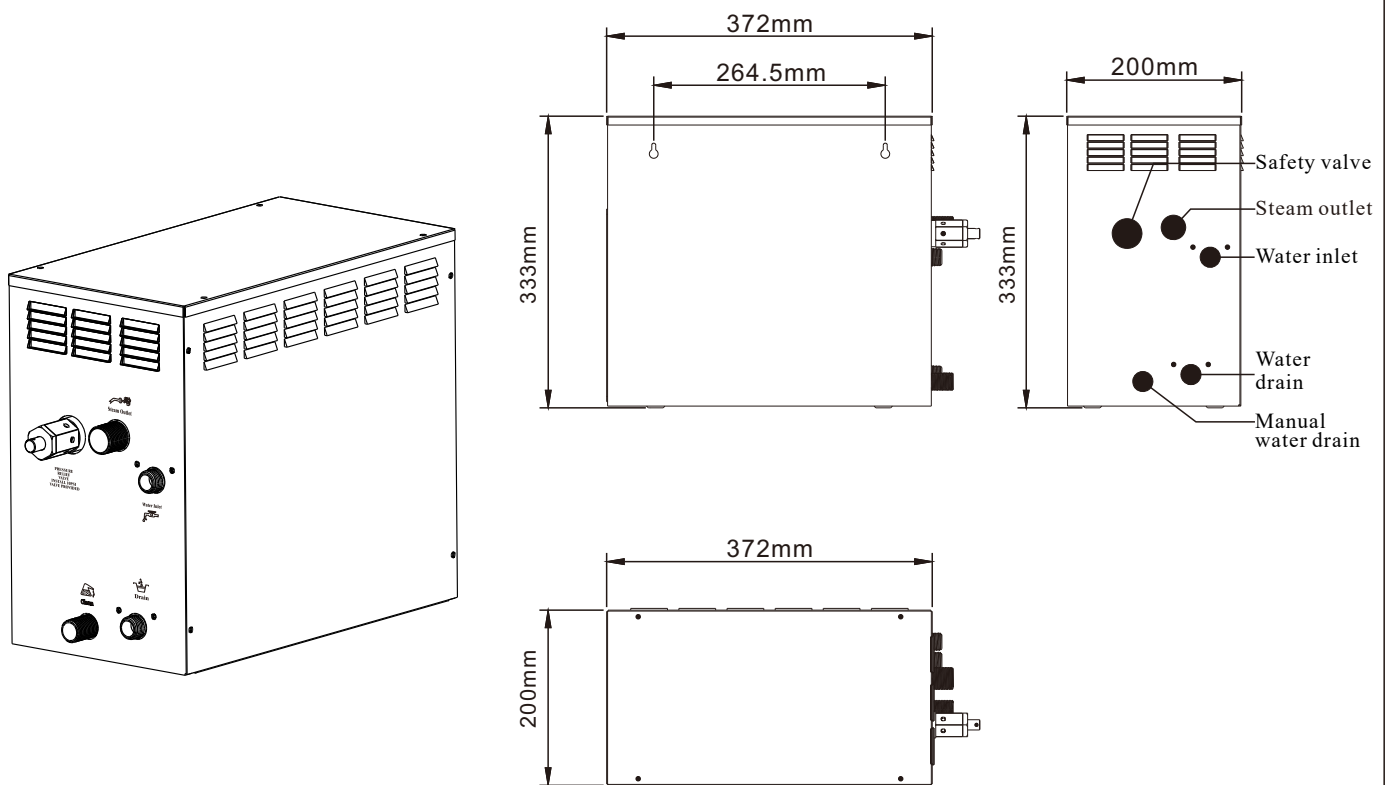


Water softener filter recommended for hard water areas.

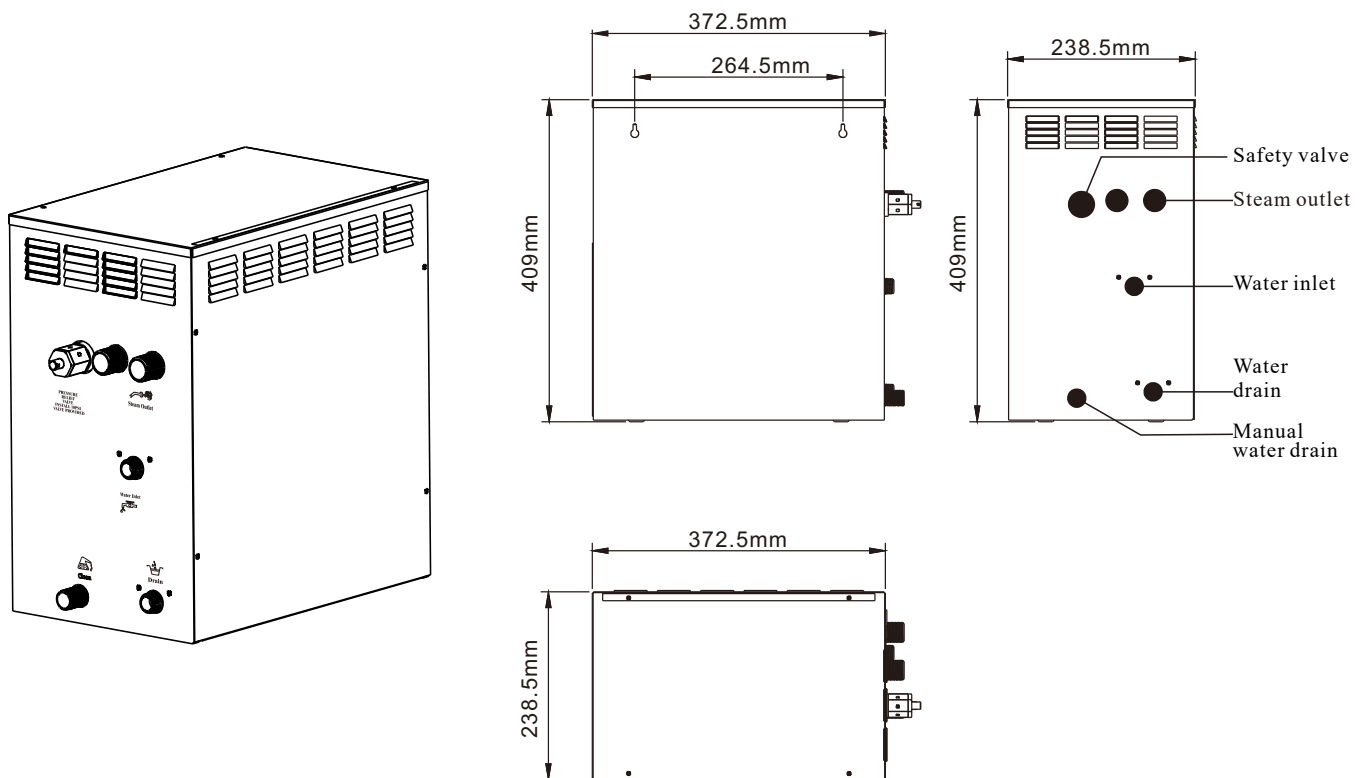


Recommended:
Use flexible pipe for water inlet.

Blueprint for the steam engine



6KW / 9KW



12KW

Attention: To help maintenance, keep the steam engine clean. If technical information is not to hand, do not work on the plumbing and electrical equipment. To avoid damage to the equipment, do not connect strong electric current directly to the components.



Electrical requirements:

Electricity supply circuitry:

1. Test the voltage of electricity supply and make sure steam generator is the correct electric voltage.
2. Insulated copper wiring cable should be used with an anti-heat temperature of 90°C and a specified voltage of 500V. Refer to national consumption code of practice for the specifications.
3. Choose steam generator with suitable item number, and plug the earth wire into the earth terminal.
4. Install an independent circuit breaker between the power supply and the steam generator to provide an electricity supply with overflow protection and electricity earth leakage protection.

Attention: All the electrical connections must be in accordance with national and local electricity codes and be installed by professional electricians.

Installation of the top light



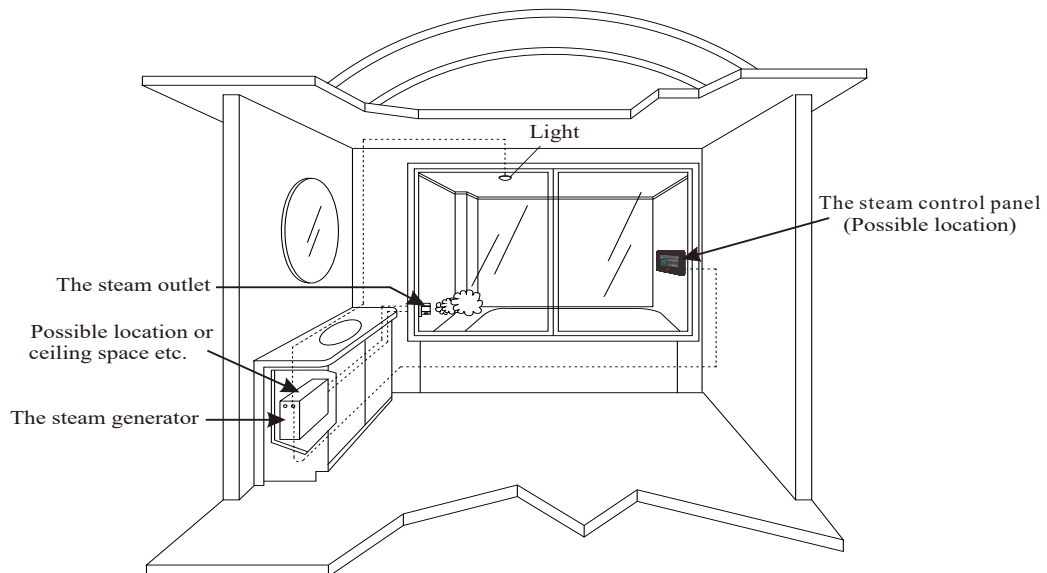
CAUTION:

The light available has a 12V output. The lights should not exceed 35W

Lights should be installed in the ceiling of the steam room or the places where children cannot.



CAUTION: *Electrical components must not be exposed to moisture or water.*



CAUTION:

The illustration is for example only, the practical installation must comply with the local electric guidelines, and installed by a professional

Choose your type of machine

Measure the length, width and height (foot) of the current steam shower or bathtub room.


Example;

L:2m x W:2m x H:2m = 8 Cubic metres

You would need 9 kw generator (it is that simple)

However,if you shower wall materials are;

A:Natural Stone(Granite or Marble etc.)	ADD	70%
B:Solid surface	ADD	25%
C:Porcelain	ADD	50%
D:Ceramic tile	ADD	50%
E:Glass(2 walls)	ADD	50%

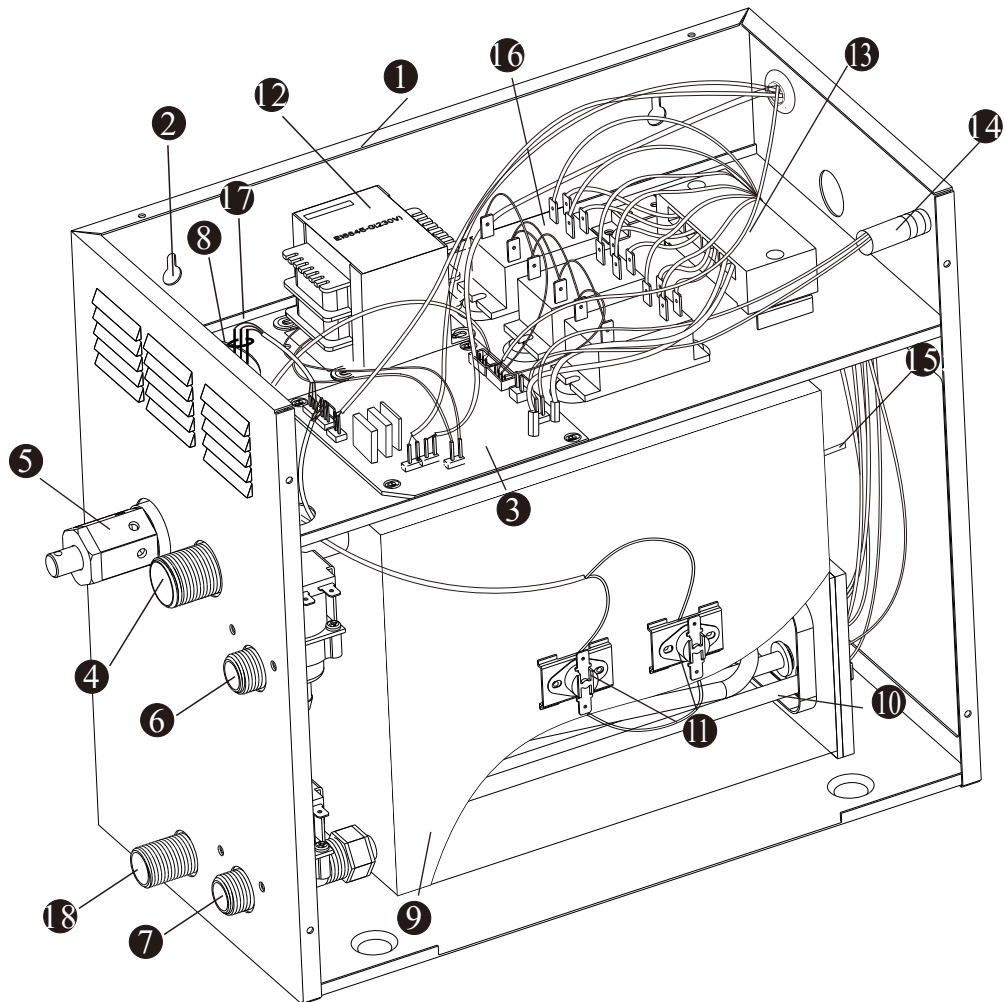
 **Important:** *The calculation formula for selecting the size of steam generator is for reference only. Due to the variations of building specifications these are guidelines only. If we have all relevant information, including actual plans, project instruction and building details, we can recommend the machine size. Otherwise, the manufacturer will not be held responsible for the machine selection.*

Maintenance of the steam engine

 **Important:** *Perform water drainage operation after each use.*

1. After the completion of each steaming cycle the steam generator will automatically drain and flush the steam tanks before powering off the supply.
2. There should never be any leakage or damage to the steam generator, steam outlet nozzle, components and pipes. They should be checked and repaired annually.
3. Clean the water supply pipes of the steam generator once a year.
4. Check all the connections, taps and electrical connection terminals annually to ensure they have not become loose.
5. Check for limescale build up in the water tanks and electric heating elements. If excessive build up, use a recommended de-scaler and soak for 30 minutes).
6. Remove the water level sensor probe yearly to descale.

Configuration of steam generator



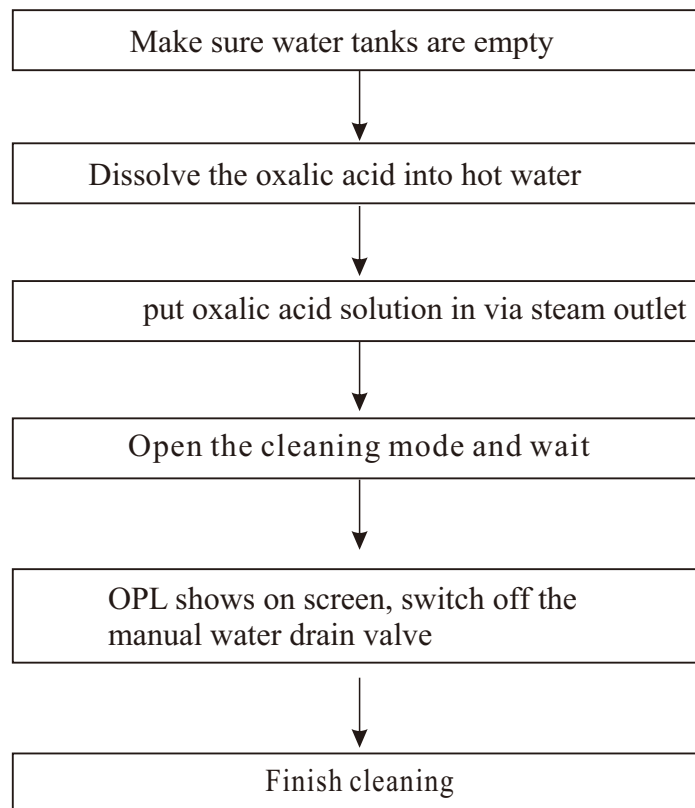
- | | | |
|-------------------------|-------------------------|------------------------|
| ① Enclosure | ⑦ Water drain valve | ⑬ Terminal block |
| ② Installation bracket | ⑧ Subsidiary water tank | ⑭ Fuse |
| ③ Circuit board | ⑨ Main water tank | ⑮ Earth wire connector |
| ④ Steam Outlet | ⑩ Heating Element | ⑯ Relay |
| ⑤ Pressure relief valve | ⑪ 105°C Hi-limit | ⑰ Water level sensor |
| ⑥ Water fill valve | ⑫ Transformer | ⑱ Manual water drain |

Cleaning of the steam generator


Manual cleaning

1. Before cleaning the water tank, please ensure the tanks have drained completely.
2. Power off the steam generator, pour oxalic acid (crystal state) into the generator tanks via the steam outlet connection. Example - 9KW water tank will need 220g oxalic acid mixed with 500-800ml of hot water. (please ensure the manual water drain valve is in the closed position)
3. After filling the oxalic acid cleaner into the tank, connect the power supply to steam generator but do NOT turn it on. Pressing Fly shuttle button for 2 seconds the system will enter into the cleaning cycle, water will fill the tanks automatically. TEMP window on panel will show “hot” and a 59 minute countdown will begin and show on the Timer. The steam generator will heat up the water tanks twice in within this period automatically and automatically de-scale. When timer countdown to “00:00”, the TEMP window will show “opl” from “hot”, Then switch on the manual drain valve to drain the solution from the tanks. When system detects lack of water for 1 minute the system will switch on the water inlet valve to flush tanks with fresh water for 1 minute which will drain from the manual drain valve. After finishing cleaning, the system quit the cleaning mode automatically. When the TEMP window shows “opl”, if you don't switch on the manual water drain valve, the control display panel will wait until the valve is switched on or you can press the power on/off to quit cleaning function.
4. The water tanks should be cleaned every 6 months if in a hard water area. It is suggested to extend the lifespan of heating elements and water tanks that a water softener or in-line limescale filter is fitted to the water inlet supply.
5. The cleaning water solution must be drained through manual water drain valve to avoid blocking the automatic water drain valve.

Cleaning process



Trouble shooting

When there is a fault detected by the system an "error code" is shown on the controller screen as  followed by error number.

Error Code Information

03	Overheat protection	1) Check whether there is water in the tank. 2) Check the steam pipe is not blocked
05	Water inlet fault	1) Check whether the water supply is on. 2) Check the inlet valve works. 3) Check if the inlet valve is blocked. 4) Check if drain valve works. 5) Check if drain valve or generator drain-pipe is blocked. 6) Check if the tanks have drained by activating manual drain button.
08	TEMP. sensor open circuit	Check whether the circuit/connections are good, if OK replace the temperature sensor.
09	TEMP sensor short circuit	Check whether the circuit/connections are good, if OK replace the temperature sensor.
Please note - water inlet (05) issues are often caused by limescale build up and can be easily rectified by carrying out de-scaling maintenance of the generator.		

E0: The temperature sensor open circuit.

Water level sensor failure, check the control cable connections between the control panel to steam generator.

E02: The temperature sensor is short circuited.

E03: Signal transfer fault between main panel and sub-panel .

E04: Signal transfer fault between control panel and steam generator.

E12, E22, E32, E42: water inlet valve takes over 2 minutes

E13, E23, E33, E43: water inlet valve blocked.

E15, E25, E35, E45: Auto. high limit trips.

Common troubleshooting issues

To help in your use and maintenance of the steam room, the following are common issues and solutions for for your identification.

Troubles	Causes of troubles	Trouble-shooting methods
The machine does not start when electrified	<ol style="list-style-type: none"> 1.The fuse has blown. 2.The wire connections at terminal have become loose. 3.Bad connections between controller & generator. 	<ol style="list-style-type: none"> 1.Change the fuse (0.8A/ 250V) 2.Tighten the wire connection terminals 3.Make sure the steam generator and controller connections have good contact
Electricity breaker trips automatically	<ol style="list-style-type: none"> 1.The wire connections are damp or damaged. 2.The heating elements are broken 	<ol style="list-style-type: none"> 1.Check whether the wire connections are damp or damaged. 2.Change the heating element.
When the machine starts, hot water comes out with little or no steam	<ol style="list-style-type: none"> 1. The water drainage valve is broken. 	<ol style="list-style-type: none"> 1. Change the water drainage valve
The display screen on the control panel does not display	<ol style="list-style-type: none"> 1. The power wire is not connected or bad connection. The connection plug between control panel and control box is loose. 2.Problem with circuit board. 	<ol style="list-style-type: none"> 1.Check whether the connection plug between the control panel and the electrically-controlled box has become loose, and whether the power circuitry has good contact.
Water	<ol style="list-style-type: none"> 1. The water pipe connector loose or pipe broken. 2. Water leak on water inlet valve or the water drainage valve. 	<ol style="list-style-type: none"> 1.Tighten the loose connections, change the broken pipe. 2.Change the water input valve or the water drainage valve.
No steam when starting the machine	<ol style="list-style-type: none"> 1.No electricity. 2.No water. 3.Temperature is too low. 4.Trouble with wiring. 	<ol style="list-style-type: none"> 1.Check the power supply 2.Check the water inlet pipe and water inlet valve 3.Reset the temperature 4.Contact the distributor
No steam coming out, but water sounds in the machine	<ol style="list-style-type: none"> 1. The steam pipe is jammed. 	<ol style="list-style-type: none"> 1. Cut power supply to check whether the steam pipe is free.
The light does not turn on	<ol style="list-style-type: none"> 1. The fuse is blown 2. The light is broken. 3. The wire is broken. 4. Bad cable connections. 	<ol style="list-style-type: none"> 1.Change the fuse (1A/250V) 2.Change a light bulb. 3.Change wire. 4.Make the contact good.
The display is normal but no steam	<ol style="list-style-type: none"> 1.Too much pressure inside the steam generator, so the system breaks the heat protection. 2.Wire is broken for heat protection. 	<ol style="list-style-type: none"> 1.Check the steam pipe. 2.Check the heat protection wire for good connection.

Ampere Meter

Type	Applicable space of the room (m ³)	Electricity supply	Max. Electric current (A)	Specifications for power wire
6kW	5~8	220-240V~(1PH)	27.3A	10# or 6.0mm ²
9kW	10~12	220-240V~(1PH)	41A	8# or 8.0mm ²
12kW	14~16	220-240V~(1PH)	55A	6# or 10.0mm ²

The data provided above is for 220-240V(1PH)

Ensure the steam generator is installed on its own independent circuit breaker with earth leakage protection

Technical parameter

TYPE

Power Output	6kW		9kW		12kW	
Potency Error	±10%		±10%		±10%	
Duration	>1500V		>1500V		>1500V	
Resistance	>20MΩ		>20MΩ		>20MΩ	
Steam Pressure	0. 14MPa		0. 14MPa		0. 16MPa	
Steam Volume ml/min	180		260		360	
Steam Production Time S	150-220		130-190		180-240	
Water Tank Volume	3. 5L		3. 5L		7. 5L	
Applicable space of the room (m ³)	5~8		10~12		14~16	

IMPORTANT: *The table above is for guideline only*



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